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Tuesday 22<sup>nd</sup> May 2012

Dear Mark,

We would like to thank you and the rest of your team for the part you played in the success of our 2012 Virgin Media Business Conference on the 3<sup>rd</sup> May 2012 at the Hilton Birmingham Metropole.

The pool tables were a huge success and were continuously being used throughout the evening. They fit the theme and brand of Virgin Media Business, so this was an added bonus.

Please pass our thanks onto the gentlemen that arrived onsite to set-up the pool tables, they understood the time constraints and the tables were set-up in time before the delegates started to arrive for a separate private pre-dinner drinks.

We would also like to thank yourself, as I know that you worked with our budget constraints and also the timing constraints for the de-rig of the tables on the Friday morning.

Once again, thanks very much and we look forward to working with you in the future.

Kindest regards

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